

Logging In & Password Change

- To access the Enterprise Platform directly, go to:
<https://www.creditbureaureports.com/icontact/>
- Enter your **User Name and Password** credentials
 - Remember to store your login in a safe and secure place
 - Note that logins and passwords are case sensitive
 - Bookmark the login screen by selecting the **Add to Favorites** link
- Type the temporary password
 - Note the PW Requirements
- Confirm a new password

- Select two security questions from the **dropdown menus** – they must be different
- Enter your **email address**
- Save** changes

- Clicking '**Forgot Password?**' will copy your **User Name** and then ask that you answer a **security question**; if answered correctly, you can **reset** the password

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